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# THE ANGEL INN

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## Front of House Waiting Staff The Angel Inn, Petworth

Petworth Places is made up of several teams of dedicated people building a destination hospitality and food and beverage business with Eat, Stay, Event at the heart of the business. Our core businesses are located in the beautiful South Downs market town of Petworth, West Sussex, and the historic market town of West Malling in Kent.

Established in 2010, the group comprises a multiple-award-winning food brand, The Hungry Guest (a double winner of UK delicatessen and farm shop of the year), E Street Bar & Grill, and The Angel Inn (with seven upmarket guest rooms and two luxury holiday apartment/villas – Ryde House and East House). The group also includes Augustus Brandt, an interiors and antiques business, and Newlands House Gallery, an exciting gallery and exhibition space.

Our accolades include E Street Bar and Grill being awarded best restaurant in the South East in 2019 and The Angel Inn being awarded best pub in West Sussex in 2022. E Street Bar and Grill joined the global Chaine des Rotisseurs in 2022.

In 2019 we established a new wedding venue and events business which is growing steadily and in 2022 we launched our wine series events at E Street Bar and Grill, which has been a great success.

### ABOUT THE ROLE:

We are currently recruiting of Front of House for The Angel Inn. The successful applicant will assist the management and team in ensuring the successful smooth running of the Angel Inn and providing an inviting and lasting welcome to our guests and residents.

### MAIN RESPONSIBILITIES:

- Ensure that every guest is greeted appropriately with a warm welcome.
- Provide knowledgeable information about our food and drinks, including any daily specials.
- Attentive to our guests when taking orders
- Listen to guest feedback and take appropriate action to remedy.
- Display a professional and positive attitude which will ensure repeat custom.

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## EXPERIENCE AND SKILLS NEEDED:

Candidates will preferably have some relevant experience in hospitality, will be enthusiastic with a positive 'can-do' attitude and a passion for delivering great food and exceptional service however training will be given.

The successful candidate will be A friendly, calm approach when dealing with customers and have a passion for upholding exceptional customer experience.

## WE OFFER:

Competitive market rate salary plus share of gratuities and service charges

Staff discounts at all group outlets

Complimentary meal during shift (for shifts in excess of 7 hours)

Holiday entitlement of 28 days per annum including Bank Holidays (for full time roles).

Company Pension Scheme

Uniform provided

Refer a Friend Scheme Bonus of £100

Learning and development opportunities

LOCATION: Petworth, West Sussex

EMPLOYMENT: Permanent, Full time and Part Time Roles Available HOURS: Between

20 - 40 hours per week, 5 days out of 7

To apply, please send your CV and a cover letter to [recruitment@petworthplaces.com](mailto:recruitment@petworthplaces.com)